



Knowledge, practices, educational needs and hospital engagement in Infection Prevention and Control (IPC) among Italian healthcare workers and students: results from a national multicentre survey

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Objective: This study assesses the knowledge, practices, educational needs and hospital engagement in IPC among healthcare workers (HCWs) and students in Italy.

Methods: A national cross-sectional observational study was conducted from April to July 2024. Participants completed a validated questionnaire based on WHO and CDC guidelines. Four outcomes were evaluated: (i) knowledge of IPC, (ii) self-reported compliance, (iii) satisfaction with education and (iv) hospital engagement in IPC.

Results: Among respondents ($n = 1063$, 67.75% female) significant gaps in IPC knowledge were noted, with only 66.1% correctly identifying key hand hygiene moments. Compliance was low, with only 43.3% always adhering to hand hygiene rules. Satisfaction with IPC education was also low (28%). While alcohol-based hand gel was widely available (84.2%), only 36.6% received formal hand hygiene training before onboarding. Multivariate analysis revealed that female HCWs had higher IPC knowledge [adjusted odds ratio (aOR) 1.55, 95% CI: 1.04–2.31] and better compliance (aOR 1.72, 95% CI: 1.01–2.92). Younger HCWs demonstrated greater knowledge and satisfaction. Surgical ward staff, despite greater education satisfaction, exhibited lower IPC knowledge (aOR 0.53, 95% CI: 0.32–0.87). Nurses and health assistants received more hospital IPC training (aOR 1.59, 95% CI: 1.04–2.46; aOR 5.83, 95% CI: 1.94–18.89, respectively). Finally, the presence of a hospital IPC team positively correlated with all outcomes, including higher IPC knowledge (aOR 2.68, 95% CI: 1.79–4.05) and adherence (aOR 3.4, 95% CI: 1.92–6.3).

Conclusion: The study reveals substantial gaps in IPC knowledge, practices and education among Italian HCWs, emphasizing the urgent need for effective targeted interventions that require robust institutional support.

Introduction

Infection prevention and control (IPC) has been identified as one of the most pressing challenges of our time.¹ Transmission-based precautions, which aim to reduce preventable healthcare-associated infections (HAIs) and curb the spread of antimicrobial resistance (AMR), are widely recognized as standard medical practices due to the establishment and progressive implementation of evidence-based protocols.^{2–4}

Despite these measures, HAIs remain one of the most common adverse events in healthcare delivery globally, particularly in settings with inadequate safety protocols and suboptimal care standards.⁵ In high-income countries (HICs), ~7% of patients in acute care settings acquire HAIs, whereas in low- and middle-income countries, the risk is more than double, averaging 15% and occasionally reaching levels 20 times higher than in HICs.^{6,7} The burden of HAIs is staggering. In the EU and European Economic Area, an estimated 8.9 million episodes of HAIs occur annually, including 4.4 million in long-term care facilities.⁸ Beyond their well-known economic burden, HAIs exacerbate mental health conditions, diminish quality of life and reduce life expectancy for affected individuals.^{9,10} Existing evidence indicates that IPC interventions, a cornerstone of the AMR Global Action Plan, can reduce HAI rates by 35%–70%, regardless of a country's income level.⁵

However, organizational, structural and behavioural barriers often hinder the success of these measures, leading to suboptimal IPC implementation.¹⁰ Several studies have investigated the knowledge, attitudes and practices of specific groups of healthcare workers (HCWs), including nurses, nursing students and physicians, in relation to AMR and IPC.^{2,11} Although HCWs demonstrate a strong commitment to IPC and express a desire for education and training, they often report insufficient knowledge of antimicrobial stewardship (AMS) and IPC protocols.¹²

Notably, Italy has been identified as the worst performer in Europe in terms of AMR, as highlighted in the latest 2023 ECDC report.¹³ The country exhibits alarmingly high resistance rates, particularly for key pathogens such as *Klebsiella pneumoniae* and *Escherichia coli*, which pose significant challenges to IPC measures in healthcare settings. These findings underscore the urgent need for targeted interventions to enhance IPC knowledge, adherence and hospital engagement among Italian HCWs.

Effective IPC requires informed HCWs, yet compliance is often hampered by insufficient understanding of IPC requirements, precautions and the risks of microorganism transmission. Education and training are critical to improving IPC practices, but even with these interventions gaps in understanding persist. Awareness campaigns should emphasize key topics such as hand hygiene, immunization, appropriate use of personal protective equipment (PPE) and infection evaluation.^{14,15} Importantly, knowledge alone does not guarantee adherence to IPC practices, as compliance is influenced by various factors beyond education or experience.

In Italy, existing research has predominantly focused on the knowledge, attitudes and practices of medical students or specific groups of healthcare professionals.^{2,16} To our knowledge, no studies have examined IPC knowledge, practices, educational needs and hospital engagement across broad groups of HCWs

and students at a national level. Therefore, this study aims to address these gaps through a national survey among HCWs and students, with the goal of identifying modifiable gaps and providing actionable recommendations to enhance compliance and improve healthcare safety.

Methods

Study design and participants

A multicentre, cross-sectional, observational study was conducted between 12 April and 13 July 2024 among HCWs and students residing in 21/21 Italian regions. The study was conducted and reported according to the STROBE guidelines for cross-sectional studies.¹⁷ All health sciences university students and HCWs were eligible for the study, with no defined exclusion criteria.

Using a convenience sampling method, participants were recruited through a social media-based campaign conducted by study authors. According to Italian legislation, HCWs who responded to the survey were categorized into five distinct groups: (i) nurses and obstetricians, (ii) medical specialists, (iii) medical residents, (iv) healthcare assistants (HAs) and (v) students and trainees. There were no exclusion criteria. The study was approved by the institutional board of University of Bari (protocol number ID 5710 14/01/2024).

Survey structure and data collection

An anonymous survey assessing knowledge, behaviours and practices was developed in Italian. The survey was created by a working group of healthcare professionals from three different university hospitals: Policlinico di Bari, Ospedale 'Giovanni XXIII' in Bari, Policlinico 'Agostino Gemelli' in Rome and Azienda Ospedaliero-Universitaria di Modena. Survey questions were based on the 'Hand Hygiene Knowledge Questionnaire for Health-Care Workers' developed by WHO and on the 'Checklist to assess students' practice of infection control measures' developed by CDC.^{18,19}

The survey was then reviewed and validated through a consensus of five IPC experts (M.M., M.F., R.M., F.P., A.S.). The finalized version of the questionnaire included 77 questions, from an original 85-item questionnaire. The questionnaire was structured with the following sections: participant demographics, participant university education on IPC and participant knowledge, attitudes and practices in IPC. We also included a section on hospital characteristics and level of engagement in IPC. This section inquired whether the hospital was public, private or public-private; whether a dedicated IPC team was present at the time of the survey; whether alcohol-based gel solutions were available in all rooms and whether dedicated educational sessions on IPC were offered to HCWs.

After the questionnaire was validated by the working group, a REDCap project was created, incorporating branching logic where possible to reduce the response time.²⁰ The survey was then made accessible by the study authors via a link and a QR code, which were distributed at hospital events, university lectures and on social media groups of HCWs. Before taking the survey, respondents had to provide informed consent to take part into the study.

Data management and statistical analysis

Different typologies of postgraduate medical speciality were classified into clinical, clinical services, intensive care units (ICUs) and surgical areas as for the Italian Ministry of University and Research classification (DM 68/2015). Italian regions were categorized into Northern, Central and Southern Italy following the classification system used by the Italian National Institute of Statistics.²¹

To assess the associations between HCWs' knowledge, attitudes and practices and the characteristics of both the HCWs and the hospitals,

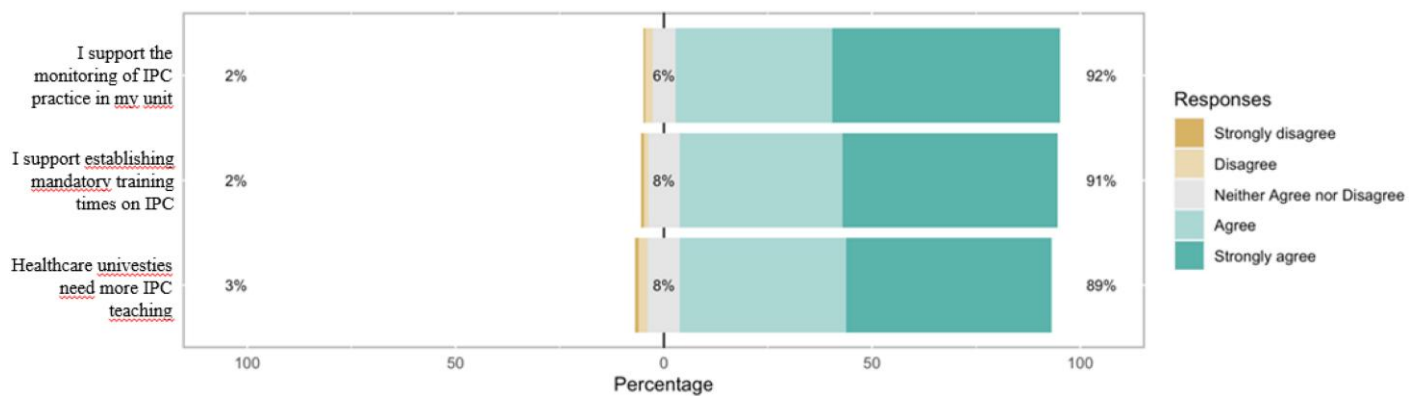


Figure 2. Attitudes towards IPC education and surveillance among study participants. Most participants strongly agree (dark green) or agree (light green) with the need for monitoring IPC practice in their units, establishing mandatory training times for IPC and implementing IPC education during undergraduate studies.

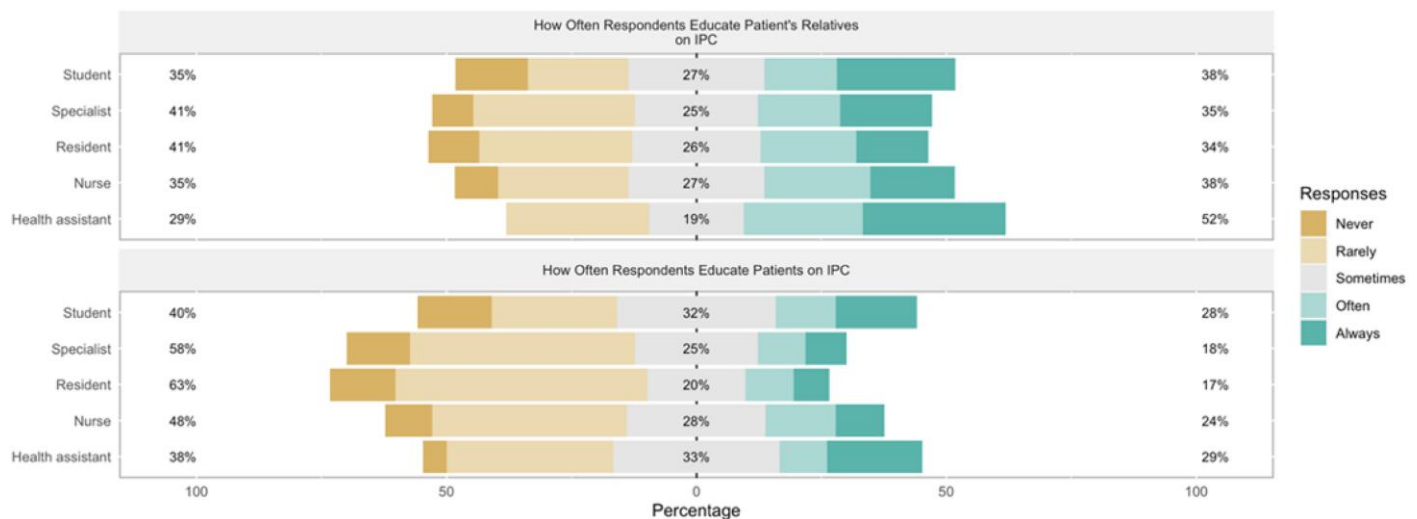


Figure 3. Study participants' engagement in IPC education of patients and their relatives on the workplace, stratified for profession. The percentages on the right represent the sum of the 'often' (light green) and 'always' (dark green) response rates to the questions 'How often do you educate patients' relatives about IPC?' (above) and 'How often do you educate patients about IPC?' (below). The percentages on the left represent the sum of the 'Never' (dark brown) and 'Rarely' (light brown) response rates to the same questions.

69.5%) indicated that they always or almost always follow good handwashing practices during patient care activities, with the only exception of nurses (74.2%).

Regarding use of gloves, most respondents (83.4%) correctly reported always or almost always wearing gloves during care procedures that expose them to patients' bodily fluids, but, on the other hand, 59% reported to use gloves even without exposure to biological fluids (Table S1).

In the multivariate analysis of Model 3 (individual-level variables), female gender [aOR 1.89 (95% CI: 1.14–3.11), $P < 0.05$] and working in ICUs [aOR 3.74 (95% CI: 1.28–15.97), $P < 0.05$] resulted significantly associated with a higher compliance with IPC practices (Table S2).

With the addition of hospital-related variables in Model 4, the positive correlation between female gender and adherence to IPC guidelines was confirmed [aOR 1.72 (95% CI: 1.01–2.92),

$P < 0.05$], while a negative correlation with working in hospital in Northern Italy was found [aOR 0.42 (95%CI: 0.19–0.89) $P < 0.05$]. Additionally, the positive impact of the presence of a hospital IPC team on compliance with IPC practices [aOR 3.4 (95% CI: 1.92–6.3), $P < 0.001$] emerged (Figure 4).

Education

Overall satisfaction with IPC education was very low, with only 28% of respondents providing a score of 7 or higher out of 10 on the corresponding question.

In the descriptive analysis stratified by profession, students demonstrate greater satisfaction with 41.1% of them providing a score of 7 or higher, followed by nurses (29.0%), HAs (23.8%) and last, medical residents and specialists (15.4% and 11.6%, respectively) (Table S1).

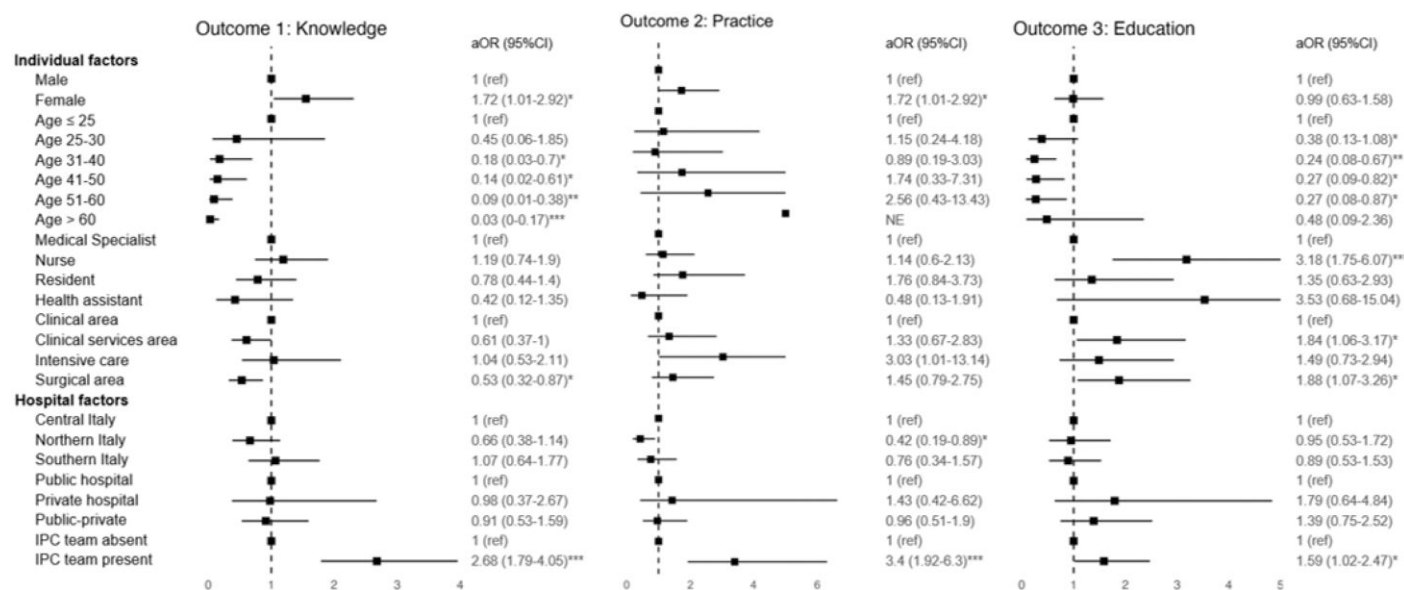


Figure 4. Forest plots of the multilevel multivariate models for the outcomes 'Knowledge', 'Practice' and 'Education' by individual-level and hospital-level variables. Outcome 1 is knowledge of hand hygiene moments (as proxy of IPC knowledge); outcome 2 is the consistent habit of wearing gloves before touching the patient with bodily fluids exposure (as proxy of IPC practice) and outcome 3 is the level of satisfaction about participant's university education in terms of IPC (as proxy of IPC educational offer). *** $P < 0.001$; ** $P < 0.01$, * $P < 0.05$.

In the multivariate analysis of Model 5 (individual-level variables), nurses [aOR 3.09 (95% CI: 1.72–5.85) $P < 0.001$], staff in clinical services [aOR 1.83 (95% CI: 1.07–3.11) $P < 0.05$] and surgical areas [aOR 1.75 (95% CI: 1.03–2.97) $P < 0.05$] showed higher satisfaction regarding IPC education. By contrast, a negative correlation was found with all age groups >30 years (Table S2).

In Model 6 including individual and hospital-related variables, these correlations were confirmed; additionally, the presence of a hospital IPC team emerged as a factor significantly contributing to greater satisfaction with education among HCWs (aOR 1.59 [95% CI: 1.02–2.47] $P < 0.05$) (Figure 4).

Hospital engagement

Despite, as previously mentioned, hospitals resulted equipped with the necessary medical devices required for IPC, only 18.9% of respondents reported the presence of a monitoring system for hand hygiene compliance in their workplace. Of note, only 39.2% indicated to be aware of the presence of an IPC team in their hospital and nearly 40% of respondents disclosed the lack of any kind of guideline regarding IPC in their workplace (Figure 5).

Furthermore, training and education provided by the hospital or department was found to be very low. In fact, only 45.2% of nurses and 57.1% of HAs reported having received formal hand hygiene training before professional onboarding, with even lower rates among physicians (residents 26.3%, specialists 32.9%). Additionally, 60.4% of participants revealed a lack of regular IPC training (Table S1).

At multivariate analysis, nurses [aOR 1.59 (95% CI: 1.04–2.46), $P < 0.05$] and HAs [aOR 5.83 (95% CI: 1.94–18.89), $P < 0.01$] were found to have received more training before professional onboarding. Private hospitals [aOR 3.05 (95% CI: 1.32–7.28), $P < 0.01$] and those with dedicated IPC teams [aOR 3.7 (95% CI:

2.59–5.34), $P < 0.001$] resulted more engaged in implementing IPC practices (Figure 6).

Discussion

This study provides crucial insights into the knowledge, attitudes, practices and education regarding IPC among HCWs and students in Italy, highlighting several gaps and associated key factors.

With a significant percentage of students and HCWs under the age of 40, the participant population is noticeably young. Reaching students and younger HCWs was made easier by the decision to distribute the questionnaire via social media. At the same time, younger respondents' high involvement rates can indicate that they are more aware of IPC issues than their older counterparts. This is further supported by the multilevel logistic regression's finding that a younger age positively correlates with both IPC knowledge and satisfaction with IPC education.

This contrasts with findings from other studies, in which knowledge and adherence to IPC rules resulted to be higher with older age and seniority, probably due to the greater experience and formal and informal periodical training accumulated over the years by older HCWs.²²

Our findings reveal that significant knowledge gaps in IPC are present across all age groups, highlighting a systemic educational deficiency rather than an issue limited to specific professional categories. Several factors may contribute to this widespread lack of knowledge. First, IPC training has historically been inconsistent, particularly for older HCWs who may not have received structured IPC education during their initial professional training. Over time, the absence of standardized refresher courses has probably contributed to a progressive decline in knowledge.

AMR. Recognizing the interconnectedness of human, animal and environmental health, efforts should extend beyond healthcare settings. Given that 74% of antibiotics are used in intensive farming, as highlighted by the World Organization for Animal Health (WOAH), tackling AMR must also involve reducing antibiotic use in agriculture, promoting sustainable food systems and fostering individual behavioural changes to limit unnecessary antibiotic consumption.^{31,32} These comprehensive measures are essential to fostering a culture of safety for both staff and patients while contributing to the global effort to combat HAIs and AMR.

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Transparency declarations

None to declare.

Author contributions

Conceptualization was developed by F.D.G. The questionnaire draft was prepared by G.G. and L.F. Questionnaire validation was conducted by M.M., M.F., R.M., F.P. and A.S. Dissemination of the questionnaire was the responsibility of A.V., M.F., M.C., D.C., A.I.R., F.D.P. and A.T. Data extraction and data analysis were carried out by F.V.S. Writing and preparation of the original draft was done by R.P. and E.D.V. The draft was reviewed by L.P., P.L. and F.D.G. The study was supervised by A.S. and C.M. All authors have read and agreed to the published version of the paper.

Supplementary data

Tables S1 and S2 are available as [Supplementary data](#) at [JAC-AMR Online](#).

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